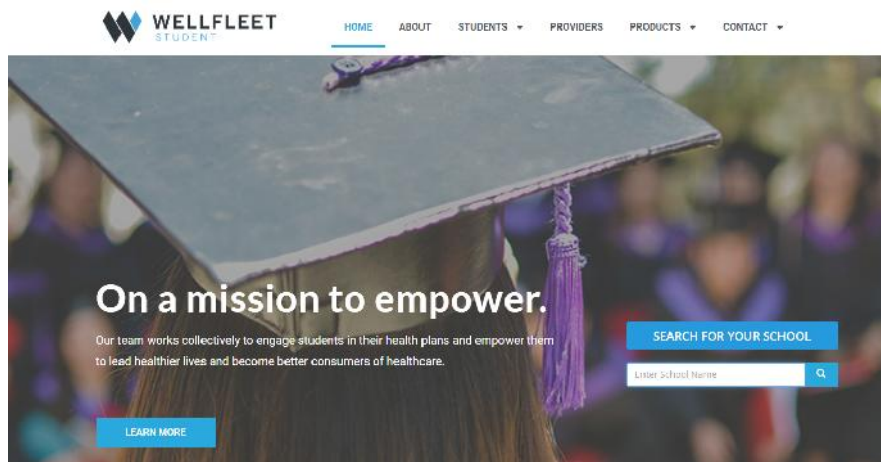


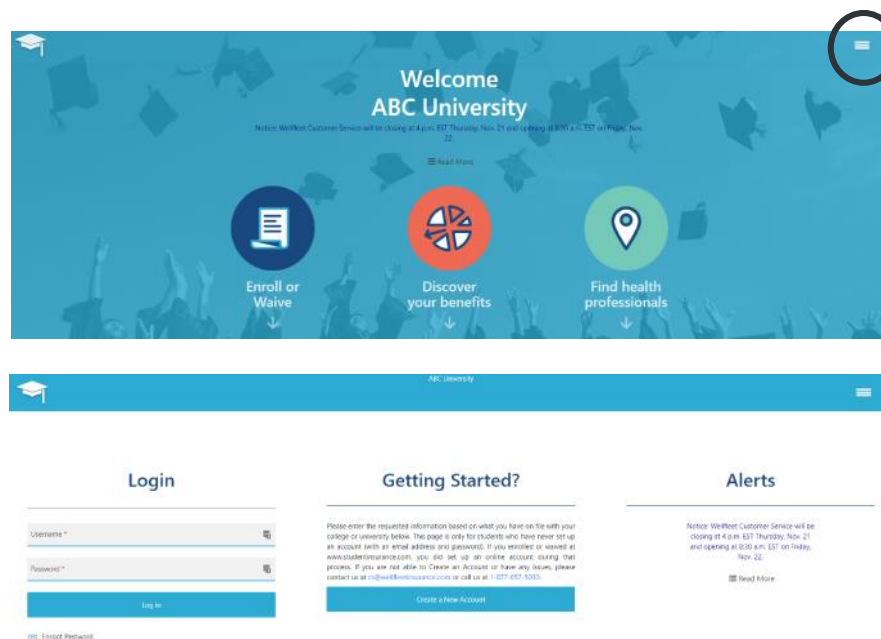


Students are able to log into their secure online account at www.wellfleetstudent.com. In this portal, Students may view their brochure and claims, complete required claim forms where applicable, print ID cards, and update personal information.

-) The student would first find their school in the search bar



-) Once on the school landing page, members can click **My Account** and create an account or login if they already have an account.



Students will have the ability to view:

-) System generated waiver and enrollment confirmations via the **Communications** tab
-) Benefits brochure(s) via the **Benefits** tab
-) Claims history including EOB's via the **Claims** tab
-) Current personal information including address details via the **Student Options** tab
-) Online ID card via the **Student Options** Tab

The screenshot shows the 'Current Record: Spr/Sum' page for a student. The top navigation bar includes 'Communications', 'Benefits', 'Claims', 'Student Options', and 'Contact Us'. The page is divided into two main sections: 'ACCOUNT INFORMATION' and 'POLICY INFORMATION'. The 'ACCOUNT INFORMATION' section includes fields for Name, DOB, Email, Confirmation #, Last Name, Enrollment Status, Insurance ID, Gender, Password, Recent Created By, and School ID. The 'POLICY INFORMATION' section includes fields for Coverage Period, Coverage Dates, Class, Coverage Type, Designation, Record Year, Coverage, Citizenship, and Plan Number. The Wellfleet logo is visible on the right side of the page.

The **Communications** tab will show communications as a reference. Each Communication will provide the date and time, and the exact email/text and will enable it to be resent as needed.

The screenshot shows the 'Communications' tab in the Wellfleet Student Portal. The top navigation bar includes 'Communications', 'Benefits', 'Claims', 'Student Options', and 'Contact Us'. The main content area is divided into three sections: 'SECURE COMMUNICATIONS' with a button to 'Securely send us an email message...', 'NEED HELP? CLICK HERE TO CONTACT US', and 'Messaging Options' with a link to 'My Messages (emails sent to you)'. The 'Business Hours' section lists 'Mon - Thu: 8:30 am - 7:00 pm ET' and 'Fri: 8:30 am - 5:00 pm ET', with a link to 'Holiday Schedule'.

The **Benefits** tab will give access to: Brochure, Plan Summary, Policy, PPO Provider, PBM, and Travel Guard links.

The screenshot shows the 'Benefits' tab in the Wellfleet Student Portal. The top navigation bar includes 'Communications', 'Benefits', 'Claims', 'Student Options', and 'Contact Us'. The main content area is divided into two sections: 'BENEFITS' with a description 'This section includes the information you will need for your benefits, including the PPO providers.' and a 'NEED HELP? CLICK HERE TO CONTACT US' button, and 'Your Benefits' with links to 'Print 2019/2020 ID Card(s)', 'View my benefits at a glance', 'Primary PPO', 'CIGNA PPO', 'Primary PBM', and 'No Rx Benefit'.

The **Claims** tab will give students access to track the process of their claim and view EOBs, make an inquiry to any claim, and download any forms needed to process a claim are provided to the student to submit electronically.



The **Student Options** tab will allow students to update their personal information, print, email, and/or request an ID card.

