## **UIW Brooks City Base**

# **Incident Reporting Protocol**

#### Revised June 1, 2021

# LIFE-THREATENING INCIDENT REPORTING (LT) -

\*Any time a **LIFE THREATENING** Incident occurs and an incident Report must be completed, follow the procedures below for LT incident:

- 1. CALL 911.
  - \* A LIFE THREATENING EMERGENCY is anyone or at any time when a life is being threatened.
- 2. NOTIFY UIW DISPATCH Have all details (Who, When, What, Where, Why and How) available.
  - \*Notification MUST be a **Phone Call**. Document the time and name of Dispatch personnel you notified on DAR\*.
- 3. **NOTIFY UIW STAFF-** Dean/Director of Ops only
  - \*Notification MUST be a <u>Phone Call.</u> Document the time you notified Dean/Dir. of Ops on DAR. If she does not respond, leave a voicemail and document that a voicemail was communicated.\*
- 4. WRITE COMPLETE DETAILED INCIDENT REPORTS.
  - \* Have all details Who, When, What, Where; Why and How
- 5. SEND REPORTS VIA EMAIL TO ALL PERTINENT UIW AND WATCHMEN PERSONNEL:
  - \*EMAIL RECIPIENTS -
    - Dean (Dr Pham)
    - Director of Ops (Rachel Bingham)
    - ➤ Chief (Jessica Serbantes)
    - > Lt Edward Prado
    - ➤ Eloy Hinojosa (Watchmen)
    - Chris Garcia (Watchmen)

## **UIW-Brooks City Base**

# **Incident Reporting Protocol**

Revised, May 28, 2021

#### NON LIFE-THREATENING INCIDENT REPORTING (NLT)

- \*Any time an Incident Report must be completed, follow the procedures below for NLT incident:
- 1. NOTIFY UIW DISPATCH- Have all details (Who, When, What, Where, Why and How) available.
  - \*Notification MUST be a **Phone Call** 210-829-6030
  - \*Document the time and name of Dispatch personnel you notified on DAR.
- 2. **NOTIFY UIW STAFF** Dean/Director of Ops only
  - \*Notification MUST be a <u>Phone Call.</u> Document the time you notified Dean, Director of Ops on DAR. If she does not respond, leave a voicemail and document that a voicemail was communicated.\*
- 3. WRITE COMPLETE DETAILED INCIDENT REPORTS.
  - \*Have all details Who, When, What, Where, Why and How\*
- 4. SEND REPORTS VIA EMAIL TO ALL PERTINENT UIW AND WATCHMEN PERSONNEL:
  - \*EMAIL RECIPIENTS-
    - Dean (Dr Pham)
    - Director of Ops (Rachel Bingham)
    - Chief (Jessica Serbantes)
    - > Lt Edward Prado
    - ➤ Eloy Hinojosa (Watchmen)
    - Chris Garcia (Watchmen)